

David Christian
Vice President
Regulatory Affairs Florida



106 E. College Ave
Tallahassee, Florida 32301
Telephone 850-224-3963
Fax 850-222-2912
david.christian@verizon.com

August 20, 2007

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are new tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13. Miscellaneous Service Arrangements

28th Revised Contents Page 1
Original Contents Page 1.1
Original Page 11.4.7
Original Page 11.4.8
Original Page 11.4.9
Original Page 11.4.10
Original Page 11.4.11
Original Page 11.4.12

The purpose of this filing is to introduce a new service bundle that includes POTS or CustoPAK, Unlimited local and toll usage, Valued Added Services, and High Speed Internet Service.

If you require additional information, please call Carlton Ball at (813) 483-2529.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

DMC:ret
Attachments

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

	<u>Page No.</u>
A13.1 <u>EXTENSION SERVICE</u>	1
A13.2 <u>EXTENSION LINE CHANNELS</u>	2
A13.3 <u>TIE LINE CHANNELS</u>	2.2
A13.4 <u>(DELETED)</u>	
A13.5 <u>DUPLICATE BILL CHARGES</u>	4
A13.6 <u>RESERVATION SERVICE</u>	5
A13.7 <u>SPECIAL BILLING SERVICES</u>	5
A13.7.1 (OBSOLETE – SEE SECTION A113)	
A13.7.2 (OBSOLETE – SEE SECTION A113)	
A13.7.3 Wide Area Telephone Service Message Detail	6
A13.7.4 Special Billing Numbering Plan	6
A13.7.5 (OBSOLETE – SEE SECTION A113)	
A13.8 <u>ARRANGEMENTS FOR NIGHT, SUNDAY, AND HOLIDAY SERVICE</u>	7
A13.9 <u>RESERVE TELEPHONE NUMBERS</u>	8
A13.10 <u>LONG DISTANCE TRUNK SERVICE (TOLL TERMINALS)</u>	8
A13.11 <u>RESERVED FOR FUTURE USE</u>	8.1
A13.12 <u>COMMUNITY FIRE REPORTING SERVICE</u>	8.1
A13.13 <u>AUTOMATIC TIME AND CHARGE REPORTING SERVICE</u>	10

(M)

(M) Material relocated to Contents Page 1.1

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

	<u>Page No.</u>	
A13.14 <u>VERIZON CALLING SERVICES</u>	10	(M)
A13.14.1 General	10	
A13.14.2 Description	10.0.1	
A13.14.3 Rates	10.1	
A13.14.4 Custom Calling Local Area Signaling Service	11.1	
A13.14.5 WorkSmart	11.4	
A13.14.6 Unlimited Extended Calling Service (ECS) and Toll Usage for Business	11.4.2	
A13.14.7 Regional Essentials with FiOS Bundle Discounts	11.4.6	(N)
A13.14.8 Unlimited Dial Tone Line (DTL) and Unlimited CustoPAK Packages	11.4.7	(N)
A13.15 <u>LIST SERVICE</u>	11.5	
A13.16 <u>Obsolete (DIAL DATALINK SERVICE moved to Section A113).</u>		
A13.17 <u>NETWORK FACILITIES FOR USE WITH PUBLIC ANNOUNCEMENT SERVICES - (OBSOLETE - SEE SECTION A113.3)</u>		
A13.18 <u>(RESERVED FOR FUTURE USE)</u>		
A13.19 <u>INFORMATION SYSTEM ACCESS LINES - (OBSOLETE - SEE SECTION A113.4)</u>		
A13.20 <u>DID-IOD SERVICE</u>	13	
A13.20.1 Direct-In-Dialing (DID) to Customer-Premises Located Switching Systems	13	
A13.20.2 (Deleted)		
A13.20.3 Identified-Outward-Dialing (IOD) from Customer-Premises Located Switching System	15.1	
A13.20.4 Direct Inward/Outward Dialing (DIOD) Service	16	
A13.21 <u>MOBILE TELEPHONE SERVICE RADIO LINE USAGE DETAIL</u>	17	
A13.21.1 General	17	
A13.21.2 Rates	17	
A13.22 <u>BREAK IN ROTARY GROUP</u>		
A13.22.1 General	17	
A13.22.2 Rates and Charges	17	
A13.23 <u>(DELETED)</u>		(M)

(M) Material relocated from Contents Page 1.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

(N)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages

A. General

(Unlimited DTL and Unlimited **CustoPAK** Basic Packages are optional business flat-rated usage packages with a network access line, calling features and Deregulated Voice Messaging Service offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered.

1. The following two (2) options are available:

a. Unlimited DTL Basic Package includes the following:

- One (1) Flat Rate Dial Tone Line with touch-tone
- Unlimited intraLATA toll calling
- Choice of one to five (1 - 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding,
Caller ID and a Deregulated Voice Messaging Service.

(1) Unlimited DTL Expansion Lines

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:

(a) Expansion Lines with unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, with unlimited intraLATA toll usage calling and a choice of one to five (1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding,
Caller ID and a Deregulated Voice Messaging Service.

(b) Expansion Lines without unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, and choice of one to five(1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding,
Caller ID and a Deregulated Voice Messaging Service.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

(N)

.8 **Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)**

A. General

1. The following two (2) options are available: (Continued)

b. Unlimited CustoPAK Basic Package includes the following:

- One (1) Flat Rate CustoPAK Line
- Unlimited intraLATA toll calling
- Choice of one or both of the following calling features:

Caller ID and a Deregulated Voice Messaging Service.

(1) Unlimited CustoPAK Expansion Lines

At least one (1) **CustoPAK** Expansion Line is required with each Unlimited **CustoPAK** Basic Package. The following two (2) options are available:

(a) Expansion Lines with unlimited calling

CustoPAK Expansion Lines are available for a monthly rate, per line, with unlimited intraLATA toll usage calling and a choice of one or both of the following calling features:

Caller ID and a Deregulated Voice Messaging Service.

(b) Expansion Lines without unlimited calling

CustoPAK Expansion Lines are available for a monthly rate, per line, and choice of one or both of the following calling features:

Caller ID and a Deregulated Voice Messaging Service.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)

(N)

B. Regulations

1. Unlimited DTL and CustoPAK Basic Packages are available only where facilities and conditions permit.
2. Unlimited DTL and CustoPAK Basic Packages are available only on a one-year or three-year term agreement. Expansion Lines are available on a month-to-month basis only.
3. Unlimited DTL and **CustoPAK** Basic Packages are only available with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance and High Speed Internet Service. Each Expansion Line must also subscribe to a business long distance calling plan through Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance.
4. Unlimited DTL and CustoPAK Basic Packages are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.
5. Customers must purchase at least one (1) Expansion Line with each Unlimited DTL Basic Package or Unlimited CustoPAK Basic Package. A customer may have up to nine (9) additional Expansion Lines with Unlimited Calling or up to 24 Expansion Lines without Unlimited Calling.
6. Customers may have any combination of Expansion Lines but the combined total number of Expansion Lines allowed is 24 and may not exceed nine (9) Expansion Lines with Unlimited Calling either with this plan or any other unlimited toll product offered by Verizon.
7. Unlimited DTL and CustoPAK Basic Packages are not available with the following services:
 - ISDN Service
 - Remote Call Forwarding Service
 - PBX Trunks
 - Foreign Exchange Service
 - Foreign Central Office Service
 - Customer Owned Pay Telephone (COPT)
 - Ground Start Lines or Trunks
 - Corporate Rewards - Maximum Value Plan (MVP)
 - Customer Specific Pricing (CSP)
 - Maximum Value Plan (MVP)

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

(N)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)

B. Regulations (Continued)

8. Unlimited DTL and CustoPAK Basic Packages are not available in combination with other optional calling plans or virtual private network services.
9. Unlimited DTL and **CustoPAK** Basic Packages do not apply to the following calls or services:
 - Collect Calls
 - Easy Number Service
 - Calling Card
 - Emergency Interrupt
 - Time, Lottery and Weather
 - Repeat Calls, Return Calls (per activation)
 - 555,700, 900, 976 Service
 - Person-to-Person
 - Third Number Billed
 - Busy Line Verification
 - Mass Announcement Services
 - All other Operator Handled Calls
 - Directory Assistance
 - Connect Request Calls/Directory Assistance Call Completion
 - Emergency Interrupt
 - Repeat Calls, Return Calls (per activation)
 - Person-to-Person
 - Busy Line Verification
 - All other operator Handled Calls
 - Three-Way calling (per activation)
10. Unlimited DTL and CustoPAK Basic Packages may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.
11. Details on calls made will not be available for this service.
12. Service Connection Charges will be waived in the event a class of service change is required in order to have an Unlimited DTL or **CustoPAK** Basic Packages. Service Connection Charges will also be waived for customers subscribing to a three year term agreement.
13. Applicable Service Charges as specified in Section A 4 will be waived for customers subscribing to a three-year agreement.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

(N)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)

C. TERMINATION LIABILITY

Unlimited DTL and Unlimited **CustoPAK** Basic Packages are offered on a one-year or a three-year term agreement.

Early termination of a Unlimited DTL Basic Package or Unlimited **CustoPAK** Package term agreement by the customer will result in a one-time flat Termination Charge of:

1-year term agreement

\$75

3-year term agreement

\$225 for default within the 1st year of the term
 \$150 for default within the 2nd year of the term
 \$75 for default within the 3rd year of the term

If the customer cancels any of the unregulated components or all of the Expansion Line(s) of the bundle, the remaining components will revert to the individual rate and/or the tariff rate associated with that component.

The customer can add, delete or change the Expansion Lines without termination charges as long as two (2) lines (the core, Basic Package, and one Expansion Line) remain on the account. If the one Expansion Line is removed, the remaining elements will revert to tariff rates. If the Basic Package core line is removed, the applicable termination charge shown above will apply.

Customer termination of service within the first 60 days, starting on the Order Completion Date, will result in customer liability for the monthly charges. Termination liability will be waived.

At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for a successive one-year or three-year term at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days notice of any change. Customers can move from a one-year to a three-year term without incurring a penalty.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

(N)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)

D. RATES AND CHARGES

		<u>Monthly Rate</u>
1.	<u>Unlimited DTL Basic Packages</u> ¹	1-Year Term: \$ 78.00 3-Year Term 58.00
	Expansion Line with Unlimited Calling, per line ²	35.00
	Expansion Line without Unlimited Calling, per line ^{2, 3}	45.00
2.	<u>Unlimited CustoPAK Basic Packages</u> ¹	1-Year Term: 78.00 3-Year Term 58.00
	Expansion Line with Unlimited Calling, per line ²	35.00
	Expansion Line without Unlimited Calling, per line ^{2, 3}	45.00

¹ At least one (1) Expansion Line is required with each Unlimited DTL Basic Package or Unlimited **CustoPAK** Basic Package ordered.

² Customers may have any combination of Expansion Lines but the combined total number allowed is 24 and may not exceed nine (9) Expansion Lines with Unlimited Calling.

³ Monthly Usage Rates apply in addition to the month rate.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

	<u>Page No.</u>	
A13.1	1	<u>EXTENSION SERVICE</u>
A13.2	2	<u>EXTENSION LINE CHANNELS</u>
A13.3	2.2	<u>TIE LINE CHANNELS</u>
A13.4		<u>(DELETED)</u>
A13.5	4	<u>DUPLICATE BILL CHARGES</u>
A13.6	5	<u>RESERVATION SERVICE</u>
A13.7	5	<u>SPECIAL BILLING SERVICES</u>
A13.7.1		(OBSOLETE – SEE SECTION A113)
A13.7.2		(OBSOLETE – SEE SECTION A113)
A13.7.3	6	Wide Area Telephone Service Message Detail
A13.7.4	6	Special Billing Numbering Plan
A13.7.5		(OBSOLETE – SEE SECTION A113)
A13.8	7	<u>ARRANGEMENTS FOR NIGHT, SUNDAY, AND HOLIDAY SERVICE</u>
A13.9	8	<u>RESERVE TELEPHONE NUMBERS</u>
A13.10	8	<u>LONG DISTANCE TRUNK SERVICE (TOLL TERMINALS)</u>
A13.11	8.1	<u>RESERVED FOR FUTURE USE</u>
A13.12	8.1	<u>COMMUNITY FIRE REPORTING SERVICE</u>
A13.13	10	<u>AUTOMATIC TIME AND CHARGE REPORTING SERVICE</u>
A13.14	10	<u>VERIZON CALLING SERVICES</u>
A13.14.1	10	General
A13.14.2	10.0.1	Description
A13.14.3	10.1	Rates
A13.14.4	11.1	Custom Calling Local Area Signaling Service
A13.14.5	11.4	WorkSmart
A13.14.6	11.4.2	Unlimited Extended Calling Service (ECS) and Toll Usage for Business
A13.15	11.5	<u>LIST SERVICE</u>
A13.16		<u>Obsolete (DIAL-DATALINK SERVICE moved to Section A113).</u>
A13.17		<u>NETWORK FACILITIES FOR USE WITH PUBLIC ANNOUNCEMENT SERVICES</u> <u>(OBSOLETE – SEE SECTION A113.3)</u>
A13.18		<u>(RESERVED FOR FUTURE USE)</u>
A13.19		<u>INFORMATION SYSTEM ACCESS LINES (OBSOLETE – SEE SECTION A113.4)</u>
A13.20	13	<u>DID-IOD SERVICE</u>
A13.20.1	13	Direct In Dialing (DID) to Customer Premises Located Switching Systems
A13.20.2		(Deleted)
A13.20.3	15.1	Identified Outward Dialing (IOD) from Customer Premises Located Switching System
A13.20.4	16	Direct Inward/Outward Dialing (DIOD) Service
A13.21	17	<u>MOBILE TELEPHONE SERVICE RADIO LINE USAGE DETAIL</u>
A13.21.1	17	General
A13.21.2	17	Rates
A13.22	17	<u>BREAK IN ROTARY GROUP</u>
A13.22.1	17	General
A13.22.2	17	Rates and Charges
A13.23		<u>(DELETED)</u>

(M)

(M) Material relocated to Contents Page 1.1.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

	<u>Page No.</u>	
<u>A13.14 VERIZON CALLING SERVICES</u>	<u>10</u>	<u>(M)</u>
<u>A13.14.1 General</u>	<u>10</u>	
<u>A13.14.2 Description</u>	<u>10.0.1</u>	
<u>A13.14.3 Rates</u>	<u>10.1</u>	
<u>A13.14.4 Custom Calling Local Area Signaling Service</u>	<u>11.1</u>	
<u>A13.14.5 WorkSmart</u>	<u>11.4</u>	
<u>A13.14.6 Unlimited Extended Calling Service (ECS) and Toll Usage for Business</u>	<u>11.4.2</u>	
<u>A13.14.7 Regional Essentials with FiOS Bundle Discounts</u>	<u>11.4.6</u>	<u>(N)</u>
<u>A13.14.8 Unlimited Dial Tone Line (DTL) and Unlimited CustoPAK Packages</u>	<u>11.4.7</u>	<u>(N)</u>
<u>A13.15 LIST SERVICE</u>	<u>11.5</u>	
<u>A13.16 Obsolete (DIAL DATALINK SERVICE moved to Section A113).</u>		
<u>A13.17 NETWORK FACILITIES FOR USE WITH PUBLIC ANNOUNCEMENT SERVICES - (OBSOLETE - SEE SECTION A113.3)</u>		
<u>A13.18 (RESERVED FOR FUTURE USE)</u>		
<u>A13.19 INFORMATION SYSTEM ACCESS LINES - (OBSOLETE - SEE SECTION A113.4)</u>		
<u>A13.20 DID-IOD SERVICE</u>	<u>13</u>	
<u>A13.20.1 Direct-In-Dialing (DID) to Customer-Premises Located Switching Systems</u>	<u>13</u>	
<u>A13.20.2 (Deleted)</u>		
<u>A13.20.3 Identified-Outward-Dialing (IOD) from Customer-Premises Located Switching System</u>	<u>15.1</u>	
<u>A13.20.4 Direct Inward/Outward Dialing (DIOD) Service</u>	<u>16</u>	
<u>A13.21 MOBILE TELEPHONE SERVICE RADIO LINE USAGE DETAIL</u>	<u>17</u>	
<u>A13.21.1 General</u>	<u>17</u>	
<u>A13.21.2 Rates</u>	<u>17</u>	
<u>A13.22 BREAK IN ROTARY GROUP</u>		
<u>A13.22.1 General</u>	<u>17</u>	
<u>A13.22.2 Rates and Charges</u>	<u>17</u>	
<u>A13.23 (DELETED)</u>		<u>(M)</u>

(M) Material relocated from Contents Page 1.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

(N)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK PackagesA. General

(Unlimited DTL and Unlimited CustoPAK Basic Packages are optional business flat-rated usage packages with a network access line, calling features and Deregulated Voice Messaging Service offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered.

1. The following two (2) options are available:

a. Unlimited DTL Basic Package includes the following:

- One (1) Flat Rate Dial Tone Line with touch-tone
- Unlimited intraLATA toll calling
- Choice of one to five (1 - 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding,
Caller ID and a Deregulated Voice Messaging Service

(1) Unlimited DTL Expansion Lines

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:

(a) Expansion Lines with unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, with unlimited intraLATA toll usage calling and a choice of one to five (1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding,
Caller ID and a Deregulated Voice Messaging Service.

(b) Expansion Lines without unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, and choice of one to five(1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding,
Caller ID and a Deregulated Voice Messaging Service.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

(N)

.8 Unlimited Dial Tone (DTL) and Unlimited CustopAK Packages (Continued)A. General1. The following two (2) options are available: (Continued)b. Unlimited CustopAK Basic Package includes the following:

- One (1) Flat Rate CustopAK Line
- Unlimited intraLATA toll calling
- Choice of one or both of the following calling features:

Caller ID and a Deregulated Voice Messaging Service.(1) Unlimited CustopAK Expansion LinesAt least one (1) CustopAK Expansion Line is required with each Unlimited CustopAK Basic Package. The following two (2) options are available:(a) Expansion Lines with unlimited callingCustopAK Expansion Lines are available for a monthly rate, per line, with unlimited intraLATA toll usage calling and a choice of one or both of the following calling features:Caller ID and a Deregulated Voice Messaging Service.(b) Expansion Lines without unlimited callingCustopAK Expansion Lines are available for a monthly rate, per line, and choice of one or both of the following calling features:Caller ID and a Deregulated Voice Messaging Service.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued).8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)

(N)

B. Regulations

1. Unlimited DTL and CustoPAK Basic Packages are available only where facilities and conditions permit.
2. Unlimited DTL and CustoPAK Basic Packages are available only on a one-year or three-year term agreement. Expansion Lines are available on a month-to-month basis only.
3. Unlimited DTL and CustoPAK Basic Packages are only available with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance and High Speed Internet Service. Each Expansion Line must also subscribe to a business long distance calling plan through Bell Atlantic Communications, Inc. D/B/A/ Verizon Long Distance.
4. Unlimited DTL and CustoPAK Basic Packages are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.
5. Customers must purchase at least one (1) Expansion Line with each Unlimited DTL Basic Package or Unlimited CustoPAK Basic Package. A customer may have up to nine (9) additional Expansion Lines with Unlimited Calling or up to 24 Expansion Lines without Unlimited Calling.
6. Customers may have any combination of Expansion Lines but the combined total number of Expansion Lines allowed is 24 and may not exceed nine (9) Expansion Lines with Unlimited Calling either with this plan or any other unlimited toll product offered by Verizon.
7. Unlimited DTL and CustoPAK Basic Packages are not available with the following services:
 - ISDN Service
 - Remote Call Forwarding Service
 - PBX Trunks
 - Foreign Exchange Service
 - Foreign Central Office Service
 - Customer Owned Pay Telephone (COPT)
 - Ground Start Lines or Trunks
 - Corporate Rewards - Maximum Value Plan (MVP)
 - Customer Specific Pricing (CSP)
 - Maximum Value Plan (MVP)

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

(N)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)B. Regulations (Continued)

8. Unlimited DTL and CustoPAK Basic Packages are not available in combination with other optional calling plans or virtual private network services.

9. Unlimited DTL and CustoPAK Basic Packages do not apply to the following calls or services:

- Collect Calls
- Easy Number Service
- Calling Card
- Emergency Interrupt
- Time, Lottery and Weather
- Repeat Calls, Return Calls (per activation)
- 555,700, 900, 976 Service
- Person-to-Person
- Third Number Billed
- Busy Line Verification
- Mass Announcement Services
- All other Operator Handled Calls
- Directory Assistance
- Connect Request Calls/Directory Assistance Call Completion
- Emergency Interrupt
- Repeat Calls, Return Calls (per activation)
- Person-to-Person
- Busy Line Verification
- All other operator Handled Calls
- Three-Way calling (per activation)

10. Unlimited DTL and CustoPAK Basic Packages may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.

11. Details on calls made will not be available for this service.

12. Service Connection Charges will be waived in the event a class of service change is required in order to have an Unlimited DTL or CustoPAK Basic Packages. Service Connection Charges will also be waived for customers subscribing to a three year term agreement.

13. Applicable Service Charges as specified in Section A 4 will be waived for customers subscribing to a three-year agreement.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

(N)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)C. TERMINATION LIABILITY

Unlimited DTL and Unlimited CustoPAK Basic Packages are offered on a one-year or a three-year term agreement.

Early termination of a Unlimited DTL Basic Package or Unlimited CustoPAK Package term agreement by the customer will result in a one-time flat Termination Charge of:

1-year term agreement

\$75

3-year term agreement

\$225 for default within the 1st year of the term
\$150 for default within the 2nd year of the term
\$75 for default within the 3rd year of the term

If the customer cancels any of the unregulated components or all of the Expansion Line(s) of the bundle, the remaining components will revert to the individual rate and/or the tariff rate associated with that component.

The customer can add, delete or change the Expansion Lines without termination charges as long as two (2) lines (the core, Basic Package, and one Expansion Line) remain on the account. If the one Expansion Line is removed, the remaining elements will revert to tariff rates. If the Basic Package core line is removed, the applicable termination charge shown above will apply.

Customer termination of service within the first 60 days, starting on the Order Completion Date, will result in customer liability for the monthly charges. Termination liability will be waived.

At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for a successive one-year or three-year term at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days notice of any change. Customers can move from a one-year to a three-year term without incurring a penalty.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

(N)

.8 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)

D. RATES AND CHARGES

		Monthly Rate
1. Unlimited DTL Basic Packages ¹	1-Year Term:	\$ 78.00
	3-Year Term	58.00
Expansion Line with Unlimited Calling, per line ²		35.00
Expansion Line without Unlimited Calling, per line ^{2, 3}		45.00
2. Unlimited CustoPAK Basic Packages ¹	1-Year Term:	78.00
	3-Year Term	58.00
Expansion Line with Unlimited Calling, per line ²		35.00
Expansion Line without Unlimited Calling, per line ^{2, 3}		45.00

¹ At least one (1) Expansion Line is required with each Unlimited DTL Basic Package or Unlimited CustoPAK Basic Package ordered.

² Customers may have any combination of Expansion Lines but the combined total number allowed is 24 and may not exceed nine (9) Expansion Lines with Unlimited Calling.

³ Monthly Usage Rates apply in addition to the month rate.

(N)